



**LIBRARY REPORT—Highlights of Library happenings, programs, and more!**

**October 19-November 17**

**INSPIRING AND SUPPORTING A COMMUNITY OF LEARNING AND A CULTURE OF READING**

**Library Month Contest Winners**

To celebrate Library Month, NVDPL hosted several contests. Between the library experience survey, the Love My Library Photo Contest, E-Newsletter contest, and Library U Bingo—over 250 entries were received. Winners received library packages with library bags, gift cards, great condition books, bookmarks, and more. Here’s a few Love My Library photo contest entries:



**“Happy #LibraryMonth. Almost at a close. The library is like my second home.”**



**“I love @nvdpl for the community connections and opportunities to serve. Two Friends help out at the Oct book sale. “**

### Author Talk with Inuit and Arctic Storyteller Michael Kusugak

On Friday, October 21st the library hosted an Author Talk with Inuit & Arctic Storyteller Michael Kusugak at Capilano Library. On this NVSD Professional Development Day, the award-winning author drew a good sized crowd of children and adults of all ages. One family even drove in from East Vancouver to see him!

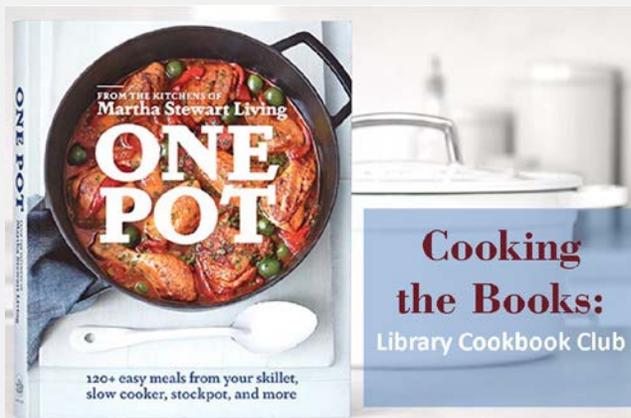
The presentation featured a charismatic Michael, who shared tales from his youth and experiences living in rural North West Territories, Canada. He brought artefacts from his time living in the North and explained how they were made and their uses. It was an informative and entertaining event for 35 attendees!



*Attendees enjoy Michael's talk and storytime.*

### New Book Clubs: Armchair Detectives and Cooking the Books

Two new book clubs were added to the NVDPL roster in October: the Armchair Detectives Society and Cooking the Books Library Cookbook Club. We had great first meetings—at the Cookbook Club people actually brought in some tasty treats to share. These clubs are unique and inventive compared to traditional book club models—but still have the same goal of connecting residents to books in different genres, instilling a love of reading, and bring people together to discuss and share their thoughts, facilitating social connection.



*Last month's Cooking the Books choice: One Pot by Martha Stewart Living.*

### North Shore Giller Prize Viewing Party

On Monday, November 7, the three North Shore library systems co-hosted the 3<sup>rd</sup> Annual North Shore Giller Prize Viewing Party at North Vancouver City Library. The livestream event featured raffles, trivia, light appies, refreshments, and a live screening of the Scotiabank Giller Prize Viewing Party from Toronto. A good time was had by the 15 people in attendance but the North Shore Libraries are investigating options for a new fundraiser in 2017 in hopes of generating greater attendance. Possibilities for low attendance include the event being held on a Monday due to the US election, as well as not taking place the day before November 11 (a statutory holiday for many).



*The North Vancouver City Library set-up for the event (left) and the host hands out a prize to a guest who correctly answered a trivia question.*

## PROVIDE ENGAGING SPADES TO CREATE KNOWLEDGE AND SHARE STORIES

### The Arab-Israeli Conflict: Current Situation, History, and Relevance



A presentation was held at Parkgate Library on Thursday, November 17 with local James Hillen presenting information and librarian Paul Taylor facilitating discussion. The program topic—“The Arab-Israeli Conflict: Current Situation, History, and Relevance”—was identified at a Discussion Lounge session by residents who expressed an interest in learning more.

As with any controversial and sensitive topic, we heard many different points of view and feedback. The topic provoked great community dialogue. NVDPL Librarian Paul Taylor was fantastic at facilitating discussion, and ensured that residents were respectful in their dialogue and delivery though their opinions may have clashed.

The program illustrates how the Library can be seen a facilitator of community conversations, where differing points of view can come together to hear others thoughts and work through their feelings. The program was a great success in that it was filled to capacity and conversation ensued over an hour longer than the original scheduled end-time. In addition, “Library as convenor of conversation” idea was incredibly apparent.

While some impassioned residents did not agree with all points being made, the Library received an overwhelming round of applause as the program came to an end.

## FOSTERING COMMUNITY COLLABORATION

### North Shore Immigrant Inclusion Partnership Display

The North Shore Immigrant Inclusion Partnership (NSIIP) recently reached out to NVDPL for help in promoting an event and helping display information in celebration of BC Multiculturalism Week. Library staff created displays at all three library locations from November 13-19 which featured stories and poems from local newcomers and a feature on the “Weaving our Humanity” storytelling evening. The displays support our role as an information resource for locals and newcomers, as well as help us continue to build a strong relationship with our community partners, NSIIP.



*The NSIIP display at Lynn Valley Library.*

## SUPPORT THE DEVELOPMENT OF DIGITAL LITERACY AND DIGITAL CREATIVITY

### Making Sense of Media— A Workshop in Media Literacy

In supporting our efforts to increase digital literacy skills in community residents, the NVDPL also hosted a workshop in understanding media impacts and the effects of technology. The event was held as part of “Media Literacy Week” in Canada.

## MISCELLANEOUS

### Friends of the Library Big Book Sale

The Friends of the Library hosted their last big book sale of 2016 October 21-23. The reinvigorated Friends’ group tried out two new events for this book sale: a VIP Friends’ Only night before opening, to encourage membership renewals and new membership applications, as well as a Power Hours sale on Sunday, where a \$10 admission was charged for the last two hours of sale and attendees could take home as many book as they liked. The three-day sale was a success, resulting in approximately \$5000 being raised to benefit the Friends of the Library organization. The next big book sale will take place in February 2017, and the group is investigating “pop-up” book sale opportunities.

### Take your Kids to Work Day

On Wednesday, November 2 the Library welcomed a few local grade 9's to the team on Take Your Kids to Work Day. The annual event, promoted by The Learning Partnership, gets grade 9 students to start exploring different careers and gain some understanding of all the options available to them. NVDPL hosted two grade 9's—coincidentally both named Ben— for the entire day, who got behind-the-scenes tours of the library, helped out with checking in materials, learned about using social media for organizations, helped out with children's activities, and more. NVDPL Trustee Mike Little also stopped by with his daughter, Annie, who learned about NVDPL's "infamous sniper incident" and took a picture alongside the bullet-ridden book.

### Capilano Washroom Renovations

Extensive washroom renovations started up October 25 at Capilano Library. The first phase of the project, which was meant to take 26 days, included a massive overhaul of the main floor men's, women's, and accessible washrooms. It was completed 12 days early! On to the second phase: washrooms on the 2<sup>nd</sup> floor.



*An in-progress renovation photo.*

### System Upgrades!



On Thursday, October 27 DNV IT carried out major network upgrades. This is part of DNV's IT infrastructure improvements across the District. These upgrades improve network security, speed, and reliability. On Wednesday, November 16, the NVDPL Learning Information and Technology (LIT) team began the migration of the Integrated Library System (ILS), Horizon, and upgraded this system to the latest version. The Horizon upgrade that took place on November 16 was a significant undertaking. All NVDPL staff were exceptional in communicating with patrons and carrying out daily tasks as many actions (self-checkout use, holds requests, renewals, real-time catalogue updates, and more) were not available to patrons throughout the day. System upgrades are essential in providing excellent and reliable library services. This upgrade also allows NVDPL to leverage new functionality and technology such as BLUE Cloud<sup>[1]</sup> services including Mobile Circ. Such technology allows NVDPL to increase community engagement by being able to register patrons on an iPad offsite e.g. at a school.

<sup>[1]</sup> Best Library User Experience <http://www.sirsidynix.com/bluecloud>

### Presentation to the Canadian Federation of University Women- North Vancouver

Director of Library Services Jacqueline van Dyk spoke to an audience of \_\_\_ women—and men!—at a special presentation to the North Vancouver branch of Canadian Federation of University Women. Jacqueline gave an in-depth history of the role of public libraries, outlined the historical significance and growth of the NVDPL, talked about the direction of NVDPL through the implementation of our new strategic plan, as well as where libraries in general were headed. The prominent theme woven throughout the presentation was an emphasis that libraries at their core have not changed throughout the years, but rather, the services evolve; that libraries must embrace technologies to adapt, and help others adapt, in the rapidly shifting information age. Jacqueline discussed the idea that libraries are still libraries—what is evolving is *how* libraries facilitate the consumption and creation of knowledge and through what media or technology.

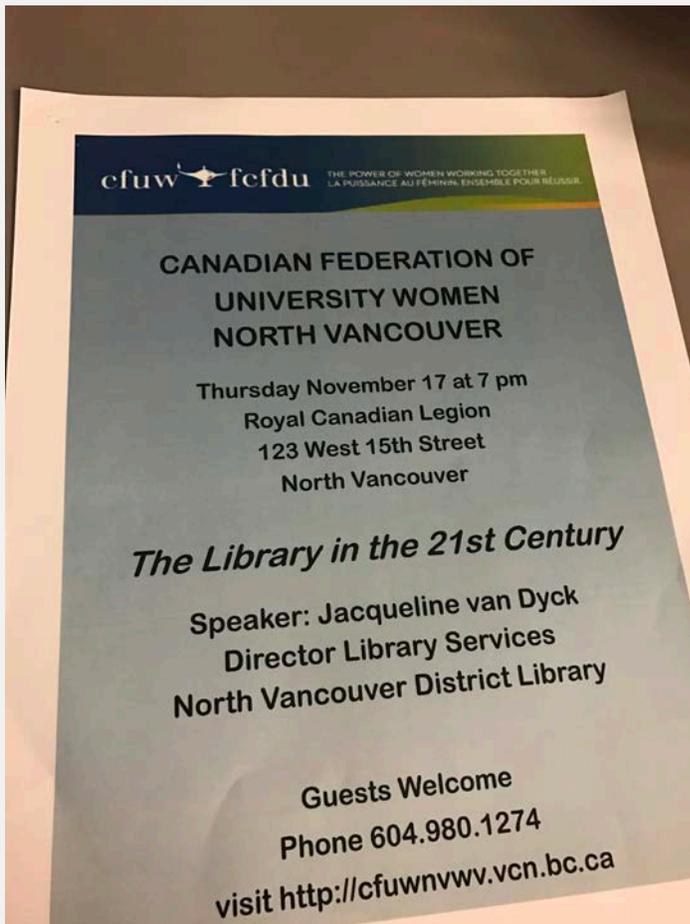
Jacqueline handed out NVDPL’s history book and library bags to those who shared personal stories, as well as bookmarks. The audience was well-receptive and engaged, taking notes, asking questions, and seemed very supportive of libraries.



*Jacqueline presents “Beyond Books: Libraries in the 21<sup>st</sup> Century” to the Canadian Federation of University Women North Vancouver.*



*An audience of 35 enjoyed the presentation!*



*A promotional flier distributed all around North Vancouver by CFUW North Vancouver.*